



School Club COVID-19 Plan

Our top priority at Swain is the health and safety of our staff and our guests. We are committed to proper sanitation and cleanliness for the safety of everyone. For our school clubs, this commitment is even more pressing.

Swain has responded to the COVID-19 pandemic by implementing a strict standard of cleanliness and customer service across the resort for the upcoming season. For the full detailed plan, please [click here](#).

Below we have detailed our plans related specifically to school clubs to keep our students, advisors and staff safe and healthy throughout the season, so that we may continue to provide the school club programs to our amazing groups.

Occupancy

We have decreased total occupancy for the lodge and resort by a minimum of 25% to ensure proper distancing and spacing around the lodge, dining areas and on the lifts. In addition, we have installed more rental kiosks and employed additional staff to assist in high traffic areas to prevent unnecessary crowding and help with traffic flow.

School clubs will also now have meal times staggered to limit the number of people inside the dining areas at one time.

Student occupancy in the rental shop and while trying on/putting on boots will also be limited. We encourage schools to allow additional time.

Signage

Signage has been placed throughout the resort to remind guests and club members to remain six feet apart from one another. Signs have also been installed to indicate separate entrances and exits, as well as in high traffic areas to remind guests and staff that masks are required.

Masks

Club members and all guests will be required to wear masks inside the lodge and during lessons.

Personal Belongings

Guests and club members will no longer be permitted to leave personal belongings and shoes unattended in the lodge and/or the rental shop. Schools will be encouraged to provide bins for student belongings to be stored on buses or in personal vehicles, if lockers are not being utilized.

Sanitization

Swain has provided sanitization stations at all high traffic areas, included guest services, dining, restrooms and the rental shop. Sanitizing will be required at each rental station in the rental shop. Instruction staff will also be sanitizing, as should lesson groups, before lessons begin.

High touch areas will also be sanitized after each use. This includes pens, computer mouses, keyboards, printers, doorknobs and benches. Equipment will continue to be disinfected after each use and we encourage students to wear hats or liners under their helmets to provide additional protection.

This plan is by no means exhaustive and Swain will continue to monitor the COVID situation, making adjustments to our plan as necessary. We look forward to seeing you all back here for the 2020-21 season. Stay safe.